

WholeBrainCare Website Health and Maintenance Plans



the whole brain group

	Limited	Basic
Annual Fee	\$925.00	\$2,400.00
WordPress Updates	Quarterly	Monthly
Offsite Backups	7 days	14 days
Disaster Recovery	N/A	24 Business Hours
Site Uptime Monitoring	Every Hour	Every 5 Minutes
Malware Monitoring	N/A	Daily
Malware Removal	N/A	Included
Website Hosting Plan	Cloud 2GB	Cloud 2GB
Technical Support *	N/A	1 hour/month

The Whole Brain Group Support Desk

Support Desk Hours	9:00 AM - 5:00 PM (ET), Monday through Friday
Email	The Whole Brain Group Support Desk is monitored by our technical support staff throughout the business day. Submitting a support ticket is the quickest and most efficient way of receiving an answer to your questions or of reporting a technical problem with your website.
Phone	(734) 929-0431

Additional Website Support

Please contact your account manager to obtain a quote for changes to your website functionality and features, or for technical support hours above those included in your WholeBrainCare Plan.

* Unused Technical Support time cannot be carried over to the next month.

Updated 3/9/2016